The NACC and You: Bringing Your Gifts to Leadership
...continuing the healing ministry

Welcome
...continuing the healing ministry

NACC and You
For the Mission
For the Profession
July 2018

- Your association: benefits/value
- Direction: Strategic Plan 2018-2020
- Driver: Mission
- Where invest?
- Current
- Your talents and time
- Your investment in the preferred future
Your Association: Benefit/Value

- Benefit language
  - What do I get for my dues?
  - Enumerate items
- Value language
  - How do we strengthen the value of and advance the profession together?
  - Commit to creating long term “value”

Driver: NACC Mission

- What?
  - Advocates for the profession of spiritual care
  - Educates
  - Certifies
  - Supports
- Who?
  - chaplains, clinical educators, and all members to continue the healing ministry of Jesus in the name of the Church

Direction: Strategic Plan

- What does NACC look like?
  - Vision language:
    - Light of Hope
    - Persistently advocating for those dedicated to spiritual care
- Our mission, our profession
- 2018-2020 Strategic Plan focus
  - Advance Profession
  - Lead in Pastoral Care for Church
  - NACC Future

Where invest in the future?

- Two approaches
  - Where is NACC’s need?
  - Where is your passion?
- Both needed
Looking at NACC Now

• Board, committees, governance
• Certification, commissions, appeal panels
• Advisory panels
  – Ongoing counsel/investment
• Task forces
  – Time: limited, focused, intensive
• State Liaisons
  – Can be more than one in a state

...continuing the healing ministry
Governance: Board

- Six elected members
- Two three-year terms
- Board profile desired
  - Diversity (age, culture, geographic, chaplain/supervisor, leadership roles etc.)
  - Skills: Finances, marketing/PR, web-based learning, legal
- One member to be elected for 2019

NACC Board of Directors

Elected:
- Mary T. O’Neill, DMin, BCC-E (Chair)
- Jim P. Letourneau, MDiv, MSW, LCSW, BCC (Chair Elect/Secretary)
- Timothy G. Serban, MA, BCC (Treasurer/Finance Com., Chair)
- Mary M. Heintzkill, MThS, BCC (Governance Com., Co-Chair)
- Beverly M. Beltramo, DMin, BCC (Governance Com., Co-Chair)
- Carolyn M. Haeck, MA, BCC

Board Appointed:
- Rev Michael R. Saxton, MDiv, BCC, ACPE Supervisor
- Brian J. Yanchek, MA, MBA
- Donna M. O’Brien, MHA
- Michael Spone, MHA, MA

USCCB Appointed:
- Most Reverend Donald J. Hying (Episcopal Liaison)

Ex-Officio:
- David A. Lichter, DMin, Executive Director

Executive Committee

- Mary T. O’Neill, DMin, BCC-E (Chair)
- Jim P. Letourneau, MDiv, MSW, LCSW, BCC (Chair Elect/Secretary)
- Timothy G. Serban, MA, BCC (Treasurer/Finance Com., Chair)
- Mary M. Heintzkill, MThS, BCC (Governance Com., Co-Chair)
- Beverly M. Beltramo, DMin, BCC (Governance Com., Co-Chair)
- David Lichter, DMin (Executive Director)

Board Committees

- Governance
  - Board Development
    - Identifies Needed Expertise, Talents, and Skills for the Board to Assist in the Recruitment and Succession Process
    - Recommends Qualified Candidates to the Board of Directors
    - Oversees Nominations Panel
    - Constitution & By-Law Review
    - Will need another member
  - Finance
    - Oversees short and long term financial status of the NACC
    - Reviews investments
    - Recommends finance policies, budgets, investments
    - Can use more expertise

Nominations Panel

- Advise Membership of NACC Leadership Opportunities
- Identify and recommend candidates for the various committee, commission, and panel vacancies
- Reports to the Governance Committee
- Will need at least one more person

Annual Awards Advisory Panel

- Proactive in seeking and encouraging nominations for the annual awards
- Review annually the criteria for the criteria and process for the annual awards: Distinguished Service, Outstanding Colleague & Emergent Leader
- Provide recommendations to the Board of Directors for official selection of award recipients in the name of the NACC
- Will need at least one more person
### Member Communication

**State Liaisons**
- **CONNECT** – state chaplains to the national office and one another
  - Sharing membership/contact information with the Liaison
  - Serves as “go to person” in the state when exploring interstate possibilities for gatherings
- **COMMUNICATE** – with/among state NACC members
  - Keeps members informed of new members and member events
  - Determines state needs for calls/gatherings
- **COORDINATE** – or delegates interstate or intrastate events
  - Ensures state representation in interstate events
  - Coordinates planning for events as desired
  - Quarterly calls with other liaisons
  - Current liaisons need support
  - Some states need liaisons now
  - Need volunteers to help with local gathering planning

**Editorial Advisory Panel**
- Work with Vision editor on content and direction of the newsletter
- Advocate for the members' interests
- Suggest topics/ theme issues
- Write, offer opinion on articles submitted
- Interview other members
- Can use members

**Marketing Advisory Panel**
- Feedback, guidance and strategic thinking
  - Marketing plans
  - Messages
  - Tools
  - Audiences
  - Approaches
- Can use one to two new members

**Member Education**
- Education Advisory Panel
- Research Advisory Panel
- Local gathering planners
- Conference 2019 Task Force
- Will be preparing for the 2019 Pastoral Care Summit

**Research Advisory Panel**
- Assist NACC members to stay current on critical research issues and literature in Spiritual Care
- Provide direction to and content for NACC on research education of its members
- Provide strategic thinking and direction for NACC research related objectives
- Contribute through writing and member communication (Vision and NACC Now) news of research articles, as well as, contribute to the research field, as possible
**Conference Planning Task Force**
- Plans all aspects of conference
- Will be need teams for the 2020 Joint Conference
- Will be gradually populating Task Forces for 2021, 2022 conferences
- Monthly calls, and planning in between

**Certification – Critical to Mission**
- Standards Commission
- Certification Commission
  - Certification Appeals Panel
  - Interview Team Educators
  - Interviewers
  - Site Coordinators
- Ethics Commission
  - Ethics Appeals Panel

**Competencies Commission**
- Evaluate, interpret, and recommend competencies for certification and code
- Review regularly current standards and procedures
- Develop and interpret glossary of terms
- Will be seeking one new member for 2019

**Certification Commission**
- Implement and monitor the process of certification of NACC members
- Assure certification/renewal of certification standards are met
- Issue certification/renewal of certification certificates to members of the NACC
- Will be seeking at least one new members for 2019

**Certification Appeals Panel**
- Review appeals of certification decisions in accordance with NACC Competencies and Procedures
- Conduct the certification appeals process as outlined in the NACC Competencies and Procedures in an impartial review of all the documentation in a negative certification decision
- Communicate to the NACC Certification Commission the kinds of appeals as to assist the commissioners

**Ethics Commission**
- Review formal complaints involving alleged violations of the NACC Code of Ethics in accordance with NACC Ethics Procedures
- Receive formal complaints involving alleged violations of the NACC Code of Ethics by any member or group of members of the NACC
- Review all grievances filed, gathers information pertaining to grievance, recommends course of action in regard to grievance, renders a binding disposition of the grievance
- Will be seeking one new members for 2019
Ethics Appeal Panel

- Review appeals of Ethics Commission decisions
- Conducts the ethics appeals process as outlined in the NACC Procedures in an impartial review of all the documentation in a negative certification decision
- Will communicate to the NACC Ethics Commission the kinds of appeals as to assist the commissioners in focusing on areas of improvement in their decision-making process.
- Reports to the NACC the number of appeals
- Has not been needed in the past decade, but still requires members in case of need.

Interview Team Educator (ITE)

- Provide oversight, consultation, facilitation and education to the certification process
- Assure quality of the certification process as defined in alignment with the NACC Certification Standards and Procedures

Interview Site Coordinator

- Oversee all logistics (location, rooms, services, food) for an interview site
- Coordinate/communicate with
  - NACC Administrative Specialist/Certification
  - Interview Team Educator
  - Interview teams
  - Interview candidates

What's your passion?

- Exercise: Take a few minutes to write down:
  - What are your main interests/passion?
  - What do you value most?
  - Where can you add value to our common mission?
  - What's missing? Where else should we be investing?
  - Share with someone(s) near you
- Main group feedback

Advancing Chaplaincy

- Ambassadors/State Liaisons
- Network Calls
  - African Member
  - Age 45 and Younger Call
  - Behavioral Health Group
  - Bilingual Hispanic/ Latino Group
  - Canadian Group
  - Correctional Chaplains Group
  - CPE Educators Group
  - Deacon Member Group
  - Directors of Spiritual Care Group
  - Integrative Health Group
  - Long-Term Care Group
  - New Member Group
  - Nurse Chaplain Group
  - One Person Department Group
  - Outpatient Settings Group
  - Pediatric Group
  - Palliative Care/Hospice Group
  - Retired/ Emeritus Group
  - Student Group

Concluding Remarks

- Thank you
- This is our ministry
- This is our mission:
  - Continue the healing ministry of Jesus in the name of the Church